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About this report

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+300,000

followers in social media



18

years publishing the sustainability report



+300,000

visits to Abengoa's blog



+50

internal communications



+850,000

visits to the website



12

internal newsletter



Abengoa is firmly committed to **sustainability, transparency and accountability**, as reflected in the publication of its non-financial information, which has been published for the last 18 years. *102-51, 102-52*

Abengoa's Integrated Report reflects the company's commitment and **contribution to sustainable development**, according to the principles included in its Sustainability policy and the objectives established in its strategic plan, focusing on those issues identified as significant for the company and for its stakeholders.

Additionally, apart from providing the **main impacts**, it includes a **Responsible Management Balance Sheet** which includes the indicators which, due to their relevance, are critical for the company and for its stakeholders and, therefore, are reported more frequently. *102-50*

As a complement to this report, and for the third consecutive year, Abengoa has published the **Non-Financial Information Statement (NFIS)** in the Management Report supporting the annual accounts in order to comply with Law 11/2018 on non-financial information and diversity, involving the transposition into Spanish law of European Directive 2014/95 and that, like this report, is prepared in accordance with recognized international frameworks and the contents of the Law.

The integrated report corresponds to Volume I of Abengoa's Annual Report, along with Volume II on Legal and Economic-Financial Information and Volume III on Corporate Governance. These documents are publicly accessible through the [corporate website](#).

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Standards and principles governing this report

102-1, 102-50, 102-51, 102-52 y 102-54

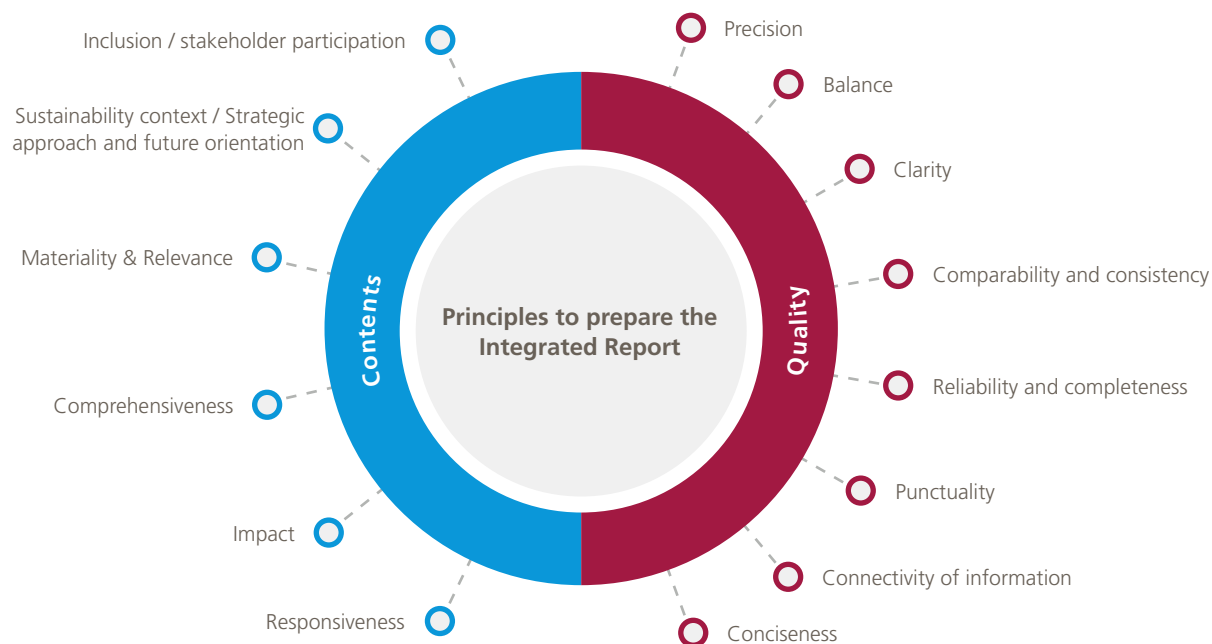
In accordance with the recommendations of the reporting framework published by the International Integrated Reporting Council (IIRC), this Abengoa's report shows the main **activities** of the company and its **business model**, describing the **strategy**, the **policies** and the **due diligence procedures**, the main **risks, objectives and challenges**, as well as the changes in the **perimeter** and its organizational structure during the financial year 2020. This provides insight into the strategic approach and the corporate ability to create value in the short, medium and long term.

The report has been prepared in accordance with the Sustainability Reporting Standards of the Global Reporting

Initiative (**GRI Standards**) **comprehensive option**, the **EU Guidelines 2017/C215/01** and Law **11/2018 on non-financial information and diversity**.

Furthermore, Abengoa follows the principles of the **AA1000 APS (2018) Accountability standard** and provides a response on the progress to observing the ten **principles of the UN Global Compact** that govern the company's actions, activity and strategy.

Under these rules, the **principles used to prepare this report**, which govern both the quality and the contents of the same, have been the following:



102-40, 102-41, 102-42, 102-43, 102-44



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Abengoa integrates into its management the **recommendations of the Task Force on Climate-related Financial Disclosures (TCFD)**, regarding the involvement of senior directors in risk management associated with climate change; establishing a risk

identification and management system, both globally and on site, in the short, medium and long term; the integration of said system into the corporate's overall risk management processes; and the disclosure of the metrics used by the company to assess

climate-related risks and opportunities and the risk management process.

Governance

A. Describe Board/Council Oversight of climate risks and opportunities.

- As indicated in this chapter, the scope of Abengoa's risk management system covers all activities and business areas, as well as all risk typologies, including environmental risks and those related to climate change, always under the precautionary principle.
- Risk Chapter, section 'Due diligence of the highest governance body on risk management'.

B. Describe the management role in assessing and managing climate risks and opportunities.

- As indicated in this chapter, the scope of Abengoa's risk management system covers all activities and business areas, as well as all risk typologies, including environmental risks and those related to climate change, always under the precautionary principle.
- Risk Chapter, section 'Due diligence of the highest governance body on risk management'.

Strategy

A. Describe the risks and opportunities related to climate that the company has identified in the short, medium and long term.

- Environmental contribution chapter, section 'Risk management associated with climate change'.

B. Describe the impact of risks and opportunities associated with the climate in the business, strategy and financial planning of the company.

- Environmental contribution chapter, section 'Risk management associated with climate change'.

C. Describe the resilience of the company's strategy, taking into account different climate-related scenarios, including a scenario of 2 °C or less.

- Environmental contribution chapter, section 'Risk management associated with climate change'.

Risk management

A. Describe the organisation's processes to identify and assess the risks associated with the climate.

- Environmental contribution chapter, section 'Risk management associated with climate change'.

B. Describe the organisation's processes to manage the risks associated with the climate.

- Environmental contribution chapter, section 'Risk management associated with climate change'.

C. Describe how the processes to identify, assess and manage the climatic risks are integrated in the organisation's global risk management.

- As indicated in this chapter, the scope of Abengoa's risk management system covers all activities and business areas, as well as all risk typologies, including environmental risks and those related to climate change, always under the precautionary principle.
- Risk Chapter, section 'Due diligence of the highest governance body on risk management'.

Metrics and targets

A. Report the metrics used by the company to assess climatic risks and opportunities in line with its strategy and its risk management process.

- Environmental contribution chapter, section 'Risk management associated with climate change'.
- Environmental contribution chapter, section 'Climate footprint'.
- Environmental contribution chapter, section 'Energy Footprint'.

B. Report Scope 1, Scope 2 and, if appropriate, Scope 3 GHG emissions and their associated risks.

- Environmental contribution chapter, section 'Climate footprint'.

C. Describe the objectives used by the company to manage climate risks and opportunities and its performance in relation to the objectives.

- Environmental contribution chapter, section 'Climate footprint'.
- Environmental contribution chapter, section 'Energy Footprint'.

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At the same time, Abengoa has responded in 2020 to the requirements of the **Climate Disclosure Standards Board (CDSB)**, framework, designed to help organizations prepare and present environmental information in general reports and improve transparency for investors. Through such information, investors can assess the relationship between specific environmental issues and their link to the corporate business strategy, performance and value creation model.

| Requirements | Description | Information localization |
|--------------|--|---|
| Req-01 | Governance. Description of governance regarding environmental policies, strategy and reporting. | As indicated in the Environmental Value chapter, environmental sustainability is integrated into the company's strategy. Ultimate responsibility for sustainability and climate change management remains with the Executive Board and, ultimately, with the company's President. |
| Req-02 | Management of environmental policies, strategy and objectives. Information on environmental policies, strategy and environmental objectives, including the indicators, plans and schedules used to evaluate the performance. | Chapter on Contribution to the environment, pages 180-203. |
| Req-03 | Risks and opportunities. Explanation of significant current and anticipated environmental risks and opportunities affecting the company. | Environmental contribution chapter, pages 183-188. (Risks and opportunities associated with the environment and climate change management). |
| Req-04 | Sources of environmental impacts. Quantitative and qualitative results report, together with the methodologies used to prepare the same, that will be reported to reflect the material sources of environmental impact. | Environmental contribution chapter, pages 191-199. |
| Req-05 | Comparative and performance analysis. Analysis of the information disclosed in REQ-04 compared to any established performance objective and to the results reported in previous periods. | The environmental indicators reported in the environmental contribution chapter include a comparison with previous periods, as well as their performance compared to the objectives of the company's Strategic Sustainability Plan. |
| Req-06 | Outlook. Management's summary of its conclusions regarding the effect of environmental impacts, risks and opportunities on the future of the company. | The Board of Directors annually supervises the identification and evaluation of opportunities arising from climate change, as indicated in the Environmental Contribution chapter. All relevant information can be found on page 188 of this report. |
| Req-07 | Organizational scope. Environmental information shall be prepared for entities within the scope of the company or group for which the main report is prepared and, where appropriate, the information reported for entities and activities outside that scope shall be stated. The basis on which the company's reporting scope has been determined shall be described. | Section 'Scope of information' of this chapter (page 209). |
| Req-08 | Reporting policies. Provisions for the submission of reports used to prepare the environmental information and confirmation that has been used consistently from one reporting period to the next. | Section 'Standards and principles for preparing the report' of this chapter. |
| Req-09 | Reporting period. The report shall be annually provided. | Section 'Scope of information' of this chapter (page 209). |
| Req-10 | Restatements. Disclosures shall report and explain any restatements of prior years. | Section 'Scope of information' of this chapter (page 209). |
| Req-11 | Compliance. The report shall include a compliance statement with the CDSB framework. | Section 'Standards and principles for preparing the report' of this chapter. |
| Req-12 | Assurance. If it has been reassured whether the reported environmental information complies with the principles and requirements of the CDSB Framework, this shall be included or cross-referenced in the compliance statement (REQ-11). | Section 'Information Assurance' of this chapter. |

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Scope of the information

102-10, 102-45, 102-46, 102-48

Unless otherwise specified, all the information and performance indicators included in this report refer to the activity carried out during 2020 by the companies controlled by the company (included in Annexes I, II and III of the Annual Accounts Report) with a social, environmental, economic and governance impact, both within and beyond the corporate scope. Additionally, the Temporary Joint Ventures (TJV) and Permanent Establishments (PE) in which one of Abengoa's companies controls the management structure and has an impact on any of the above-mentioned areas.

In order to provide comparability in the information reported, data related to the two previous years (2018 and 2019) are also included.

Due to the divestitures and exit of certain companies as a result of entering into bankruptcy proceedings, the scope of consolidation differs to that of 2019. The main differences involve Befesa Agua Tenés, S.L.U. in Algeria and Unidad Punta Rieles, S.A in Uruguay, as part of the strategic divestitures provided for in Abengoa's Viability Plan. Additionally, the companies Inabensa Maroc SARL, Abengoa Bioenergía Nuevas Tecnologías, S.A. and Gestión Integral de Recursos Humanos, S.A., have been removed from the scope as a result of the opening of the liquidation phase of the insolvency proceedings in which they were involved.



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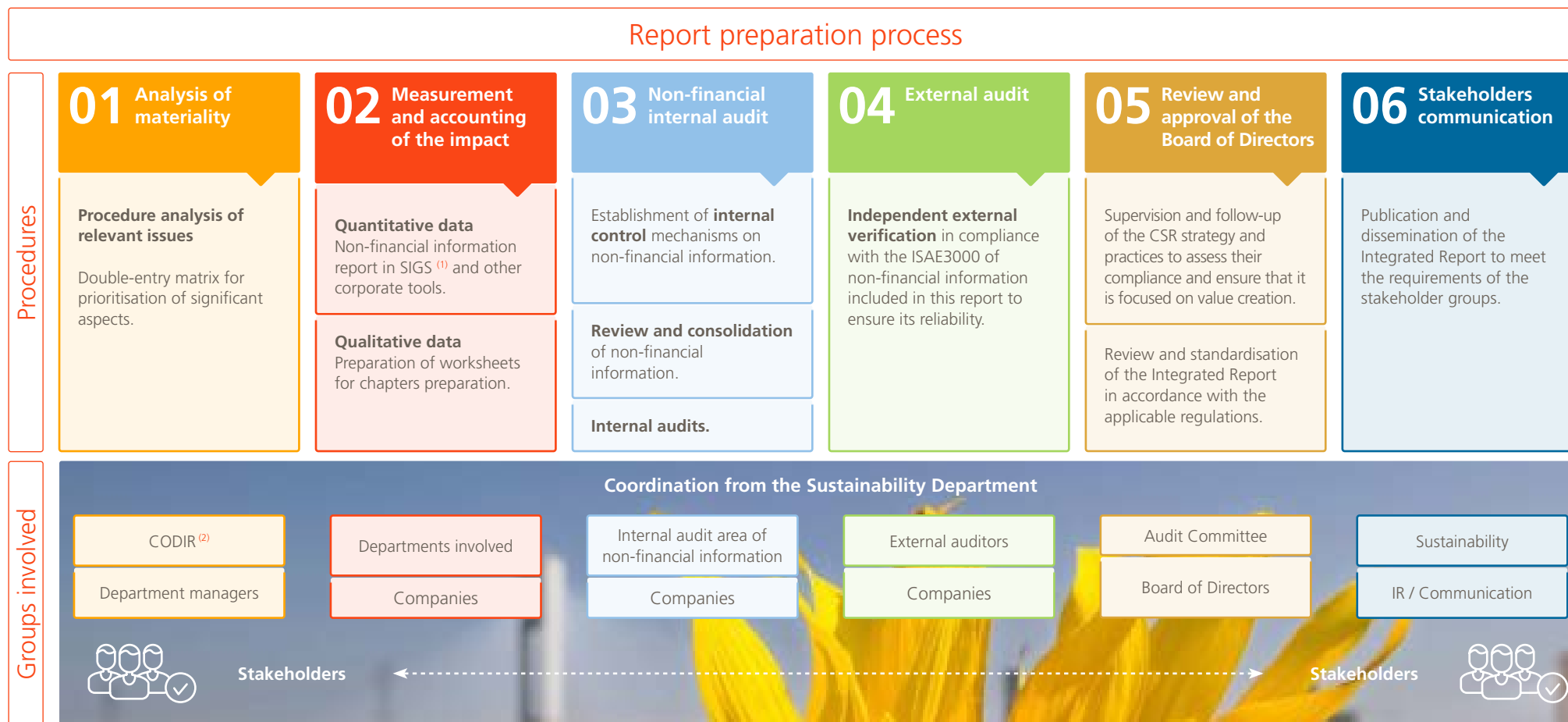
Report preparation process

Years of experience reporting non-financial information have provided the company with a sound reporting process based on experience, lessons learned and global best practices regarding sustainability.

Since the sustainability area is integrated in a cross-cutting manner in all areas of the company, acting as a lever to achieve business objectives, the directors of the main management areas have

collaborated in the reporting process by contributing their business know-how and management experience in their respective areas.

The different phases, procedures and personnel involved in this report preparation process are as follows:



⁽¹⁾ SIGS: Integrated sustainability management system.

⁽²⁾ CODIR: Management Committee.

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Materiality analysis 102-47, 102-49, 103-2

Abengoa has a **Relevant Issues Analysis Procedure (RIAP)** aimed to explain the process to be followed by the company to determine which issues should be included in the non-financial information report based on their relevance (Integrated Report and EINF). Additionally, the steps to be followed, the tools to be used, the sources of information and the assignment of responsibilities are identified.

Based on this procedure, Abengoa conducts an annual materiality analysis in accordance with the principles of the GRI Standards and the APS1000 standard of **inclusiveness, relevance and responsiveness** as a key tool to identify and explore the most important issues for its stakeholders, with this analysis providing a baseline for designing the business strategy.

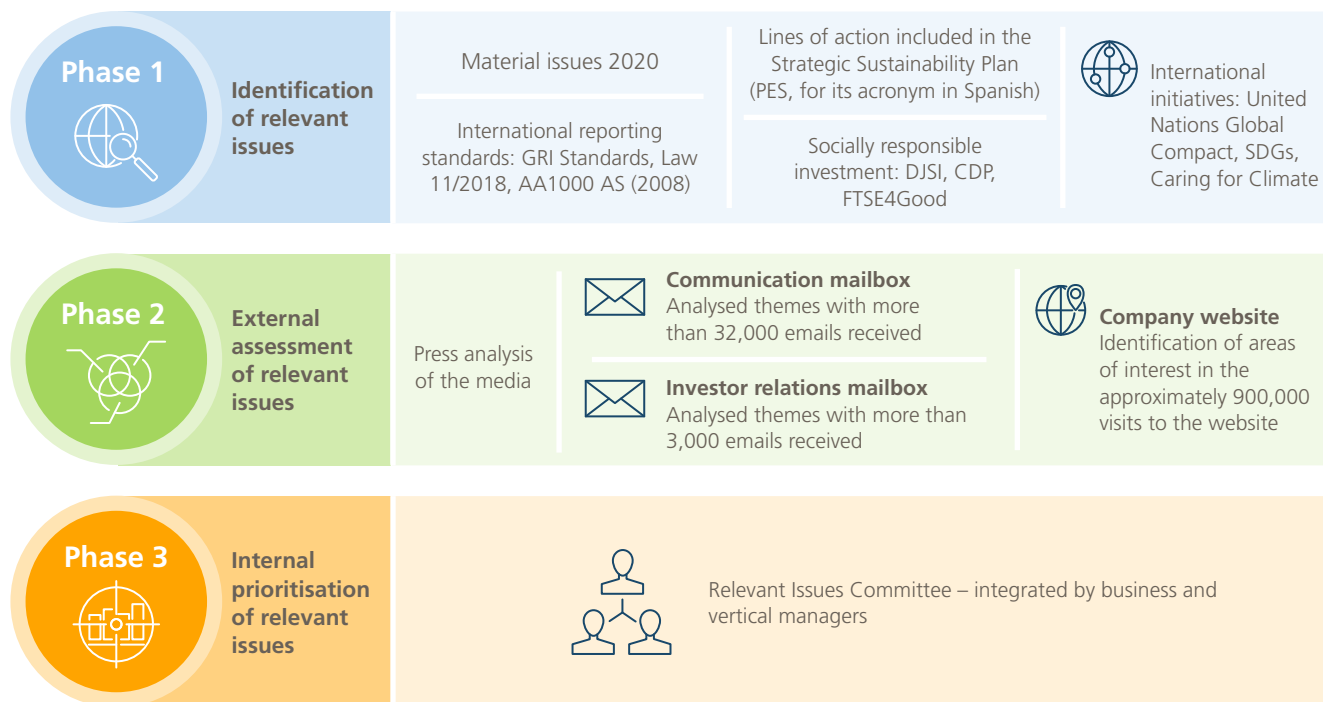
This process is carried out in three phases and is based on two analysis bases which are then crossed to obtain the final result: external factors (those related to the expectations of Abengoa's stakeholders and the importance given by them to the different issues) and internal factors (determining the importance of the different issues for the business, the corporate management and, ultimately, the achievement of the objectives outlined in the business strategy).

The use of both perspectives is essential for the compliance of the accountability principle defined by the AA1000 APS (2018) standard.

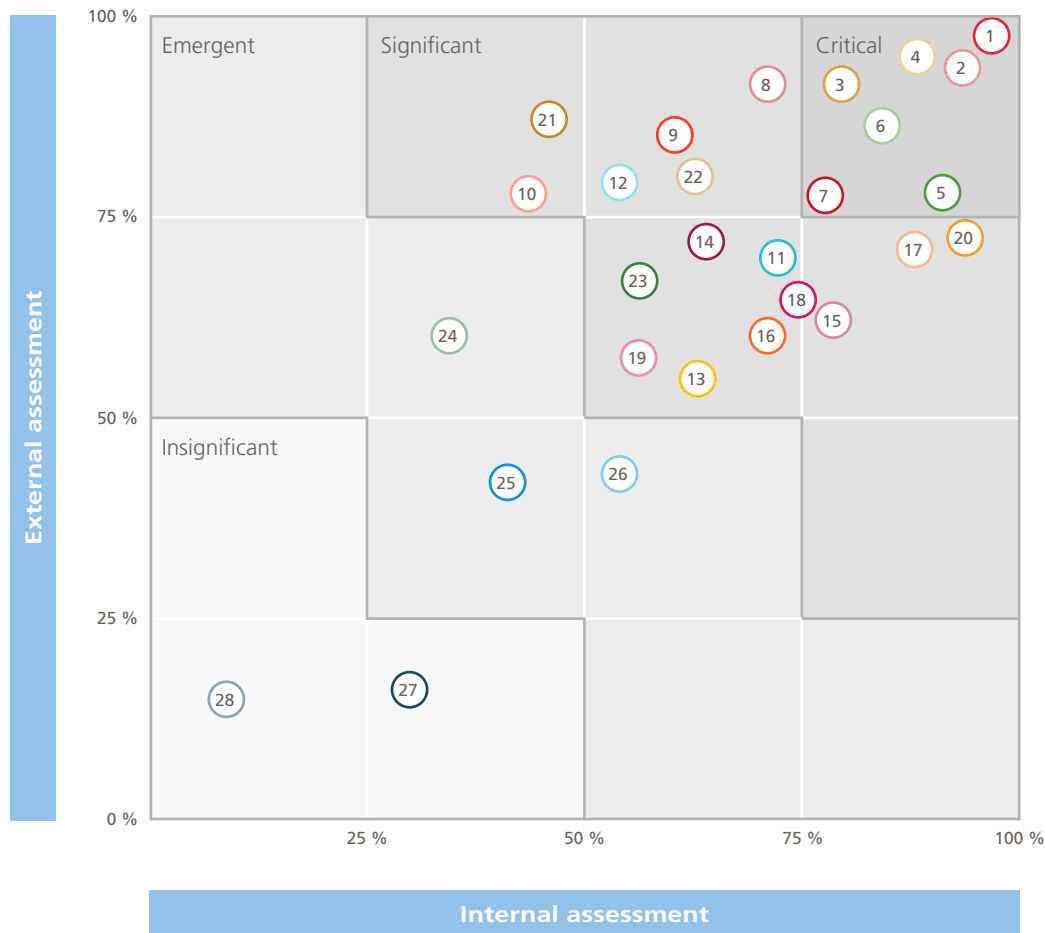
Taking into account the list as a whole, each issue identified can be classified based on its importance to the company and the stakeholders with one of these four categories: critical, significant, emergent and of little relevance.

- **Critical:** those issues affecting in a cross-cutting manner more than one activity segment, that are a priority for more than one stakeholder group or are essential to achieve the minimum required standards to comply with the analysed standards.
- **Significant:** those issues that are taken into consideration by only one of the interest groups, but which are a priority for this group; or any matters which, having reached a certain maturity, although generalised, are no longer considered critical.
- **Emergent:** those aspects that have started to acquire greater importance in recent times or that have begun to be considered mandatory at the legislative level.
- **Insignificant:** identified issues that have little impact and are not given priority attention by any stakeholder group and may or may not have repercussions in the future.

This classification generates the matrix of relevant issues, in which the mandatory issues with the highest score are classified as critical and should be analysed in greater depth in the Integrated Report. Follow-up indicators are designed for critical, significant and emerging issues that allow the company to monitor their evolution over time.



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| Aspects | Relevance | |
|---------|---|---------------------|
| 1 | Financial restructuring / Viability Plan Compliance | Critical |
| 2 | Attracting and retaining talent | Critical |
| 3 | Transparency and Good Governance | Critical |
| 4 | Company's risk management | Critical |
| 5 | Health and Safety | Critical |
| 6 | Regulatory compliance | Critical |
| 7 | Climate change | Critical |
| 8 | Equal opportunities/Diversity/Joint responsibility | Significant |
| 9 | Diligence in protecting Human Rights | Significant |
| 10 | Contribution to progress – Social commitment and local impact | Significant |
| 11 | Promotion of innovation | Significant |
| 12 | Environmental protection | Significant |
| 13 | Sustainable use of resources | Significant |
| 14 | Remunerations | Significant |
| 15 | Salary gap | Significant |
| 16 | Corporate relationships / trade unions | Significant |
| 17 | Training | Significant |
| 18 | Conciliation, flexibility, disconnection from work | Significant |
| 19 | Supply chain responsibility – Suppliers / subcontractors | Significant |
| 20 | Customer satisfaction / quality | Significant |
| 21 | Fiscal transparency | Significant |
| 22 | Digital transformation | Significant |
| 23 | Pollution | Significant |
| 24 | Circular economy | Emerging |
| 25 | Energy transition | Emerging |
| 26 | Universal accessibility | Emerging |
| 27 | Biodiversity | Of little relevance |
| 28 | Absenteeism | Of little relevance |

As a result of this process, we get the following relevant aspects, which show similarities with the results of 2019 due to the duration of the restructuring process.^{1,2}

1 Abengoa considers food management as a non-material aspect of the company's operations.
 2 Abengoa considers the relationship with the final consumers as a non-material aspect of the company's operations, given that its business model is B2B (business to business) and, therefore, it does not have direct contact with them.

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Internal control of non-financial information

Anticipating the current legislative changes (Law 11/2018) regarding the required internal control systems for non-financial information and transparency and rigour thereof, since 2009 Abengoa has implemented a global sustainability management system.

This efficient and consolidated system aims to control non-financial information to **mitigate and prevent risks** and duly manage the negative impacts generated by the company's activity, as well as increasing the positive impacts.

In order to manage and measure the company's impacts, Abengoa implements a reporting tool called **Integrated Sustainability Management System (SIGS, for its acronym in Spanish)** combining the non-financial information of the entire company with a **sound internal control system** regarding capture, validation and consolidation carried out by different users, ensuring the reliability of the information.

In 2020 Abengoa has started working on updating the **Internal Control System for Non-Financial Information (SCIINF, for its acronym in Spanish)** to strengthen procedures and provide the appropriate tools to the Board of Directors to exercise its monitoring and supervision role to ensure the accuracy of non-financial information.

Therefore, a **non-financial information reporting policy** has been designed, aimed to define the reporting structure that will provide a transparent and global vision of the company's sustainability performance, in accordance with the policy and objectives set out in the Strategic Plan, and to identify risks to increase the confidence of investors, consumers and the entire society, who are increasingly demanding greater transparency and corporate responsibility in non-financial aspects or ESG (Environmental, Social, Government) areas. Likewise, the relevant issues analysis procedure has been updated and a reporting risk and control matrix is being designed aligned with the financial information control and reporting tools.

Abengoa has an area under the Sustainability department of **Internal Audit of Non-Financial Information (AIINF)** aimed to verify the information regarding the three dimensions of Sustainability, emphasizing the main risks in this area, as well as the effectiveness of the controls that the company applies to mitigate them. The purpose of these audits is to ensure the reliability and quality of the non-financial information.

During the financial year 2020 comprehensive internal audits have been performed at corporate level on certain indicators such as training or accident rate, in addition to conducting other controls during the review and consolidation procedure for the rest of the indicators, such as performing analytical reviews with data from previous periods to identify significant deviations, substantive evidence, review of unusual or very large items, random sampling, etc.

Information assurance

Abengoa submits its Integrated Report to an **independent external review** with a limited level of assurance on certain indicators of the Responsible Management Balance Sheet or contained in the index in accordance with the ISAE 3000 Standard, Assurance Engagements other than Audits or Reviews of Historical Financial Information, with the ISAE 3410 Standard, Assurance Engagements on Greenhouse Gas Statements, issued by the International Auditing and Assurance Standard Board (IAASB); and with the Performance Guide on review work on Corporate Responsibility Reports issued by the Institute of Chartered Accountants of Spain (CJCE, for its acronym in Spanish). [102-56](#)

Likewise, and in compliance with the current mercantile regulations, the **Non-Financial Information Statement** has been audited by KPMG Asesores, S.L. The independent verification report is attached to the Statement of Non-Financial Information in section 04, Volume II: Legal and Economic-Financial Information. [102-56](#)

Due diligence

The sustainability management submits the Integrated Report to the Audit Committee, which is responsible for submitting the above mentioned report to the Board of Directors for review and final approval in accordance with the guidelines of the Code of Good Governance and Law 11/2018 on non-financial information and diversity.

This fact enables following up and supervising the sustainability strategy and practices carried out during the year and which represent the renewal of the commitment to the ten principles of the Global Compact, and the contribution to the achievement of the United Nations 'Sustainable Development Goals'. [102-32](#)



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Relationship with stakeholders

Abengoa works on a daily basis to build **sound and transparent relationships** to generate value for each stakeholder group since, without their trust, it would not be possible to achieve the established strategic objectives.

The long and complex restructuring process recently experienced by Abengoa has required the reinforcement of resources in order to develop a two-way communication, continuous and truthful,

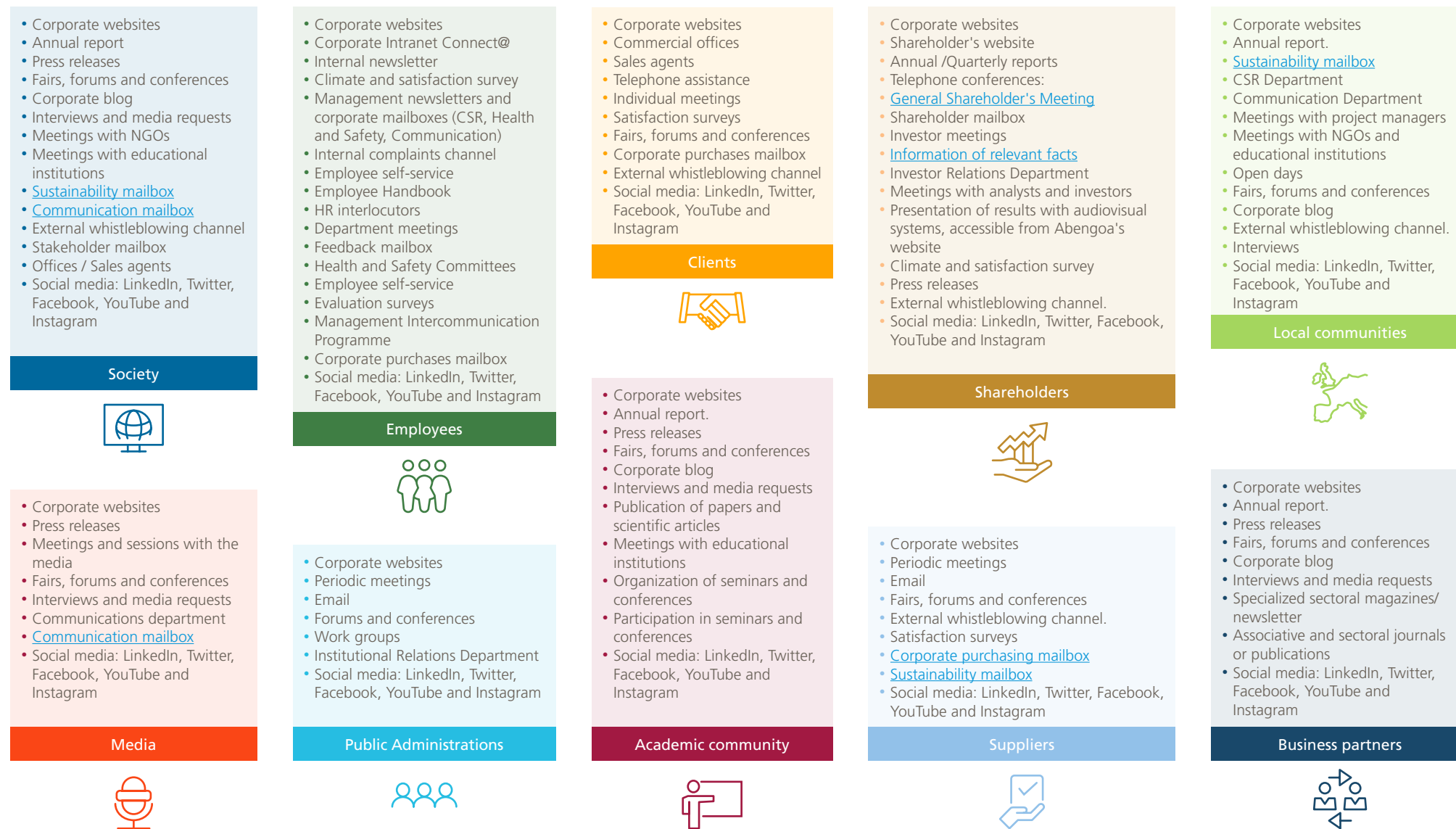
to strengthen the company's relationships with all stakeholders to ensure and maintain the commitments made with all of them.

Abengoa's main stakeholders include, those who are part of the value chain and other external stakeholders whose decisions and actions also have an impact on the company's business.



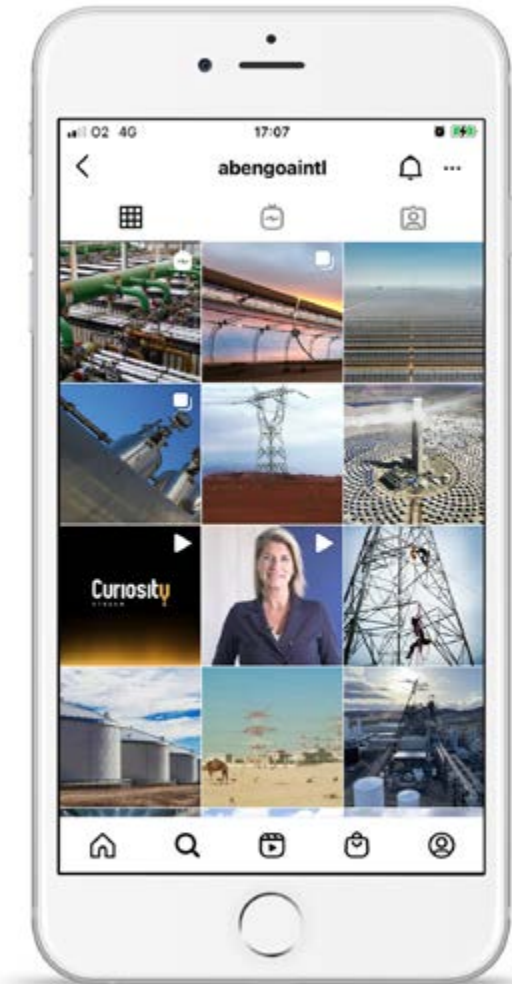
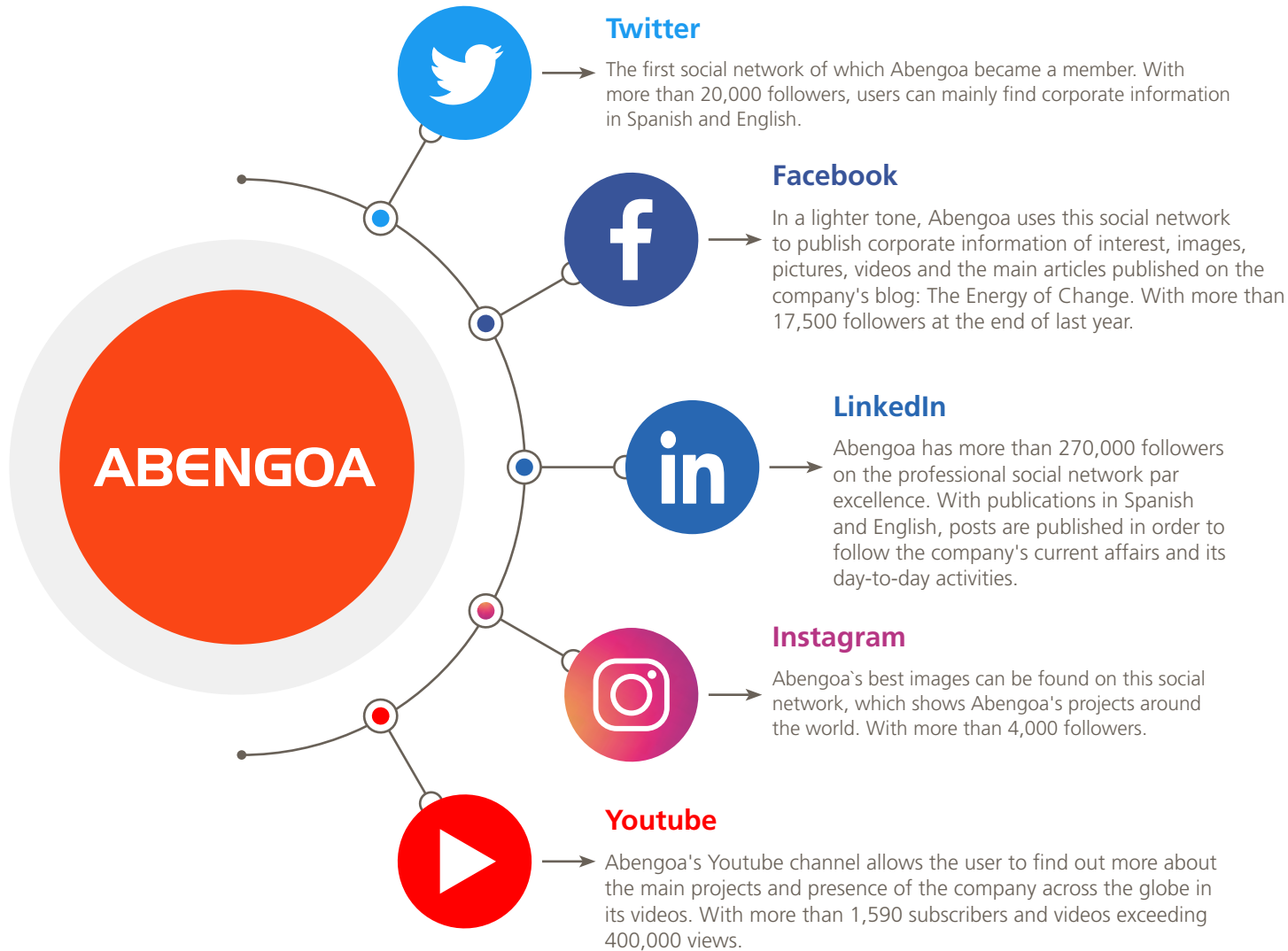
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Abengoa has different communication and consulting channels adapted to the unique characteristics and diversity of the businesses as tools for ascertaining the needs and expectations of its stakeholders in order to be incorporated into the company's strategy. The main channels enabled are as follows:








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Abengoa has experienced a remarkable growth in all social networks during the last period. It is currently present through the following channels:



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Apart from the specific communication channels adapted to each stakeholder group, Abengoa mainly uses the following channels for sustainability issues:

| External channels | |
|--|--|
|  | <p>Sustainability mailbox</p> <p>Abengoa has a specific sustainability mailbox (sostenibilidad@abengoa.com) in which the members of the department analyse all the emails received from any stakeholder. Mainly proposals for collaborations or sustainability projects are received, which are thoroughly evaluated. Furthermore, this is the most suitable channel to send any kind of question, query or comment about the projects carried out or even about the contents of this report.</p> |
|  | <p>Social media</p> <p>Due to the large number of users and followers, this tool best conveys all the sustainability actions carried out by the company.</p> |
|  | <p>The Energy of Change Blog</p> <p>Operational since 2014, it compiles articles on topics of interest for the company, especially from the business point of view, the environment and climate change, as well as others relevant to Abengoa's field of action.</p> |
|  | <p>Interviews and articles</p> <p>Collaboration with specialized magazines to carry out interviews or write articles on critical or cutting-edge sustainability topics.</p> |
|  | <p>Specialized studies</p> <p>Collaboration with independent organizations or cluster working groups to carry out studies on topics of interest such as transparency, innovation or diversity, etc.</p> |

| Internal channels | |
|---|---|
|  | <p>Corporate intranet "We are sustainable" section</p> <p>The corporate intranet 'Connect@. Your meeting point' has had a specific section on sustainability for more than 20 years. In this section, all employees can access the guidelines and objectives established in the Strategic Plan, main performance indicators, etc.</p> |
|  | <p>Monthly newsletter</p> <p>Information for employees regarding sustainability issues and non-financial information published by the company, such as the integrated report, articles or other aspects that may be of interest to users. This internal communication tool includes useful information related to Abengoa and the sectors in which it operates, as well as a section called "a Coffee with", which includes an interview with a colleague every month. During 2020, the presence of women in the company has been highlighted in this section and their presence has matched the presence of men. Specifically, one woman was interviewed for every two men (taking into account that the company has a gender distribution of 11.78 % women and 88.22 % men).</p> |
|  | <p>Posters and screens in work centres</p> <p>On a monthly basis, the company's main work centres have posters with sustainability information to help raise awareness or reflect the performance indicators of Abengoa's projects.</p> |