

Corporate Social Responsibility Policy of Abengoa

Abengoa is a company applying **innovative technology solutions for sustainable development** in the **energy and environmental industries** whose business model has the following features:

- » The creation of **new businesses** assisting in the **combat against climate change** and contributing to **sustainable development**;
- » Maintaining a highly **competitive human team**;
- » A strategy of permanent **value creation**, with the generation of new opportunities, defining the current and future businesses according to a structured procedure;
- » **Geographical diversification** on markets offering a greater potential;
- » And investment efforts in connection with **research, development and innovation** activities.

And this is structured around three axes:

- » **Corporate social responsibility**
- » **Transparency and rigour in management**
- » Fostering **entrepreneurial spirit**

Corporate Social Responsibility at Abengoa

Abengoa understands Corporate Social Responsibility (CSR) as the **management** procedures linked to the **reduction of negative impact associated to its business activities** and also **the increase of positive impact** in the countries where the organisation operates, always considering the **expectations of stakeholders**.

CSR translates into a method of **managing businesses** which has an equal impact on the design of the **strategy of the organisation, decision taking** and the **management of operations**.

Scope and commitment

Abengoa guarantees **full integration of CSR** in the entire organisation and the availability of **supervision mechanisms** allowing the company to detect non-compliant behaviour.

Moreover, considering that companies play a fundamental role in fostering a responsible business fabric, Abengoa makes CSR policies and commitments **extensive to its supply chain** irrespective of the industry or geographical areas where these are located.

Goal

The main goal of CSR at Abengoa is **fostering responsible management inside and outside the organisation**.

Strategic lines

Based on the principles and values supporting responsible management, including the ten principles of the [Global Compact](#) that Abengoa has accepted as its own commitment, the following action lines have been designed:

Economic scope

- Strengthening and verifying the mechanisms set out to **combat corruption** and foster a culture of ethics and integrity among employees in completing their activities.
- Advancing the **use of reporting channels (internal and external)** among employees and the remaining stakeholders as the suitable tools to report any activities, practices or behaviour contrary to the values of the organisation, the code of conduct, to this policy or to any of the internal rules of Abengoa (NOC) to the most senior members of the organisation.
- Offering the market and stakeholders **transparent and true information** on activities and impact.
- Fostering the **economic development of the communities** in which Abengoa operates through measures including purchases from local suppliers and hiring local employees.
- Consolidating and updating the **Global Risk Management System** and tools available for their appropriate control and effectiveness as a Universal Risk Model, thus guaranteeing excellence in management and decision taking.
- Promoting **technology development and constant innovation** of solutions for sustainable development in order to favour the creation of value and increase the competitiveness of companies.

Social scope

- Guaranteeing the **health and safety of own employees and contractors** at all the facilities of Abengoa with thorough control procedures and appropriate training, setting out and encouraging the **zero accidents target**.
- Assuring the **protection of Human Rights** in connection with all activities conducted by the company and by its supply chain.
- Encouraging **gender diversity and equal opportunities** in the organisation stimulating, among other measures, actions to contribute to increase the number of women employed in management and senior offices, as well as measures guaranteeing non-discrimination and labour integration of people with disabilities.
- Developing suitable **training** plans addressed to furthering the abilities of own employees and contractors.
- Committing to **social development of the communities** in which the company operates via collaboration projects with NGOs and local institutions. Investing in education to benefit the integration of the most vulnerable collectives and offering them the tools and resources needed for their economic, cultural and social development.
- Cultivating **corporate volunteering actions** among employees at Abengoa and their families to make them part of the commitment of the organisation to social development while at the same time bolstering projects with their contributions.

- Motivating a **culture of CSR within the organisation**, favouring communication and training in matters relating to any of the topics contained in this policy.

Environmental scope

- **Appropriately and efficiently managing the impact caused by the company's activities** on the environment via management systems designed for this purpose, which must be implemented at all companies within the organisation.
- Guaranteeing commitment to the **protection of the environment** for all activities, beyond compliance with current legislation in force.
- Fostering the **efficient use of resources** and promoting the purchase and use of recycled or certified materials.
- **Reducing the impact on the environment** of the life cycle of the products and services of Abengoa, including the supply chain and the production of raw materials.
- Encouraging **proper waste management**, advocating the reduction of the sources of the above and promoting the utmost reuse of such waste.
- Championing the **combat against climate change**, inside and outside the organisation, and designing specific programmes for the suitability and reduction of the effects of this change, also establishing internal carbon pricing.
- Collaborating with other organisations to attain greater **understanding and awareness** of environmental protection and sustainability of economic development.

Management and verification tools

To guarantee suitable implementation of the CSR strategy in the organisation, Abengoa has **management systems for non-financial management information** allowing it to gather **reliable and consistent data** for performance in the various areas of responsible management. The appropriate operation and use of systems, in addition to the accuracy of data is **supervised internally by a specialised team**.

Moreover, the company has **supervision and control mechanisms** involving the senior officers of the organisation to guarantee the alignment of decision taking with the internal policies and rules governing the operation of Abengoa, including this CSR policy.

Furthermore, Abengoa relies on independent external auditors to complete supplementary tasks of verification and assurance on a financial and non-financial level, thus guaranteeing the reliability of the information offered to the market and to stakeholders.

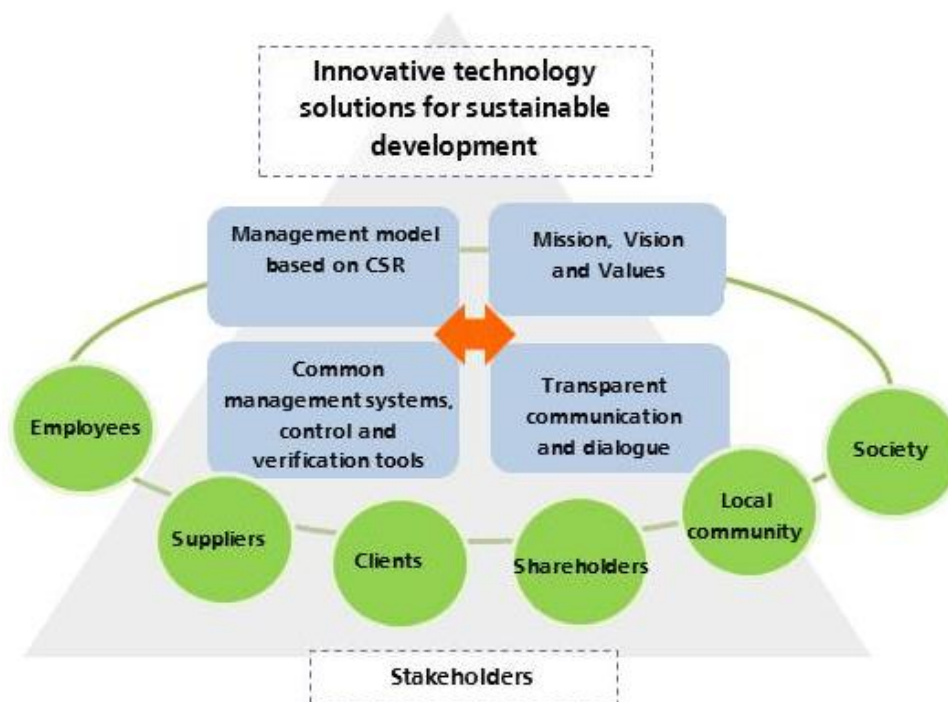
Communication to stakeholders

Abengoa makes **dialogue channels available to stakeholders**, adjusted to their specific requirements and information needs, additionally permitting the company to gather reliable information on their expectations.

Furthermore, as part of its commitment to transparency, since 2002 Abengoa has annually been publishing a **Corporate Social Responsibility Report** (CSSR) **verified by an independent third party** (Big Four), and since 2009 this report has been published with a **reasonable level of assurance**. The CSSR, in addition to providing information on the performance of the organisation in the three CSR scopes, also offers an integrated

account of the business model of Abengoa and the medium- and long-term strategy lines and targets to be achieved by the organisation.

Furthermore, the [website](#) provides regular updates on relevant information concerning CSR and twice a year, at the time of the release of half-yearly and annual financial results, a [Responsible Management Balance Sheet](#) is published, which is a scorecard including the most relevant non-financial indicators for the organisation verified by an independent third party (Big Four).



This document was unanimously approved at the meeting held by the Board of Directors on 27 July 2015.