

Corporate Social Responsibility Policy

Abengoa is an international company that applies **innovative technology solutions for sustainability** in the infrastructures, **energy and water** sectors. company applying innovative technology solutions for sustainable development in the energy and environmental industries whose business model has the following features:

- The creation of new **businesses** assisting in the combat **against climate change** and **contributing to sustainable development**;
- Maintaining a **highly competitive human team**;
- A strategy of permanent **value creation**, with the generation of new opportunities, defining the current and future businesses according to a structured procedure;
- **Geographical diversification** on markets offering a greater potential;
- And investment efforts in connection with **research, development and innovation activities**.

And this is structured around three axes:

- » **Corporate social responsibility**
- » **Transparency** and rigor in management
- » Fostering **entrepreneurial spirit**

Corporate Social Responsibility at Abengoa

Abengoa understands Corporate Social Responsibility (CSR) as the **management** procedures linked to the **reduction of negative impact associated to its business activities** and also the increase of positive impact in the countries where the organization operates, always considering the **expectations of stakeholders**.

CSR translates into a **method of managing businesses** which has an equal impact on the design of the strategy of the organization, **decision taking** and the management of operations.

Scope and commitment

Abengoa guarantees **full integration of CSR** in the entire organization and the availability of **supervision mechanisms** allowing the company to detect non-compliant behavior.

Moreover, considering that companies play a fundamental role in **fostering a responsible business fabric**, Abengoa makes CSR policies and commitments extensive to its **supply chain** irrespective of the industry or geographical areas where these are located.

Goal

The main goal of CSR at Abengoa is **fostering responsible management inside and outside the organization**.

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Strategic lines

Based on the principles and values supporting responsible management, including the ten principles of [the Global Compact](#) that Abengoa has accepted as its own commitment, the following action lines have been designed:

Economic scope

- Strengthening and verifying the mechanisms set out to **combat corruption** and foster a culture of ethics and integrity among employees in completing their activities.
- Advancing the use of reporting **channels (internal and external)** among employees and the remaining stakeholders as the suitable tools to report any activities, practices or behavior contrary to the values of the organization, the code of conduct, to this policy or to any of the internal rules of Abengoa (NOC) to the most senior members of the organization.
- Offering the market and stakeholders **transparent and true information** on activities and impact.
- Fostering the economic development of the communities in which Abengoa operates through measures including purchases from local suppliers and hiring local employees.
- Consolidating and updating the **Global Risk Management System** and tools available for their appropriate control and effectiveness as the Risk Maps, thus guaranteeing excellence in management and decision-making
- Promoting **technology development and constant innovation** of solutions for sustainable development in order to favor the creation of value and increase the competitiveness of companies.

Social scope

- Guaranteeing the **health and safety of own employees and contractors** at all the facilities of Abengoa through awareness-raising actions and a culture of prevention, driving management approaches based on information and training for employees, allocating the most suitable resources and constant supervision of work procedures to ensure they are met and to reach **a zero-accident rate**.
- Assuring the **protection of Human Rights** in connection with all activities conducted by the company and by its supply chain.
- Fostering gender **diversity and equal opportunities and treatment** for men and women in the organisation, stimulating measures that guarantee non-discrimination whatsoever and the promotion of under-represented groups at the workplace, giving them more visibility.
- **Ensuring that Abengoa's professionals** are skilled enough to achieve the goals of its Strategic Plan
- Committing to **social development of the communities** in which the company operates via collaboration projects with NGOs and local institutions. Investing in education to benefit the integration of the most vulnerable collectives and offering them the tools and resources needed for their economic, cultural and social development.

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- Cultivating **corporate volunteering actions** among employees at Abengoa and their families to make them part of the commitment of the organization to social development while at the same time bolstering projects with their contributions.
- Advancing a **culture of CSR** within the organization, favoring communication and training in matters relating to any of the topics contained in this policy.

Environmental scope

- **Appropriately and efficiently managing the** impact caused by the company's activities on the environment via management systems designed for this purpose, which must be implemented at all companies within the organization.
- Guaranteeing commitment to the **protection of the environment** for all activities, beyond compliance with current legislation in force.
- Fostering the **efficient use of resources** and promoting the purchase and use of recycled or certified materials.
- **Reducing the impact on the environment** of the life cycle of the products and services of Abengoa, including the supply chain and the production of raw materials.
- Encouraging **proper waste management**, advocating the reduction of the sources of the above and promoting the utmost reuse of such waste.
- Championing the **combat against climate change**, inside and outside the organization, and designing specific programs for the suitability and reduction of the effects of this change, also establishing internal carbon pricing.
- Collaborating with other organizations to attain greater **understanding and awareness** of environmental protection and sustainability of economic development.

Management and verification tools

To guarantee suitable implementation of the CSR strategy in the organization, Abengoa has management systems for **non-financial management information** allowing it to gather **reliable and consistent data** for performance in the various areas of responsible management. The appropriate operation and use of systems, in addition to the accuracy of data is **supervised** internally by a **specialized team**.

Moreover, the company has **supervision and control mechanisms** involving the senior officers of the organization to guarantee the alignment of decision taking with the internal policies and rules governing the operation of Abengoa, including this CSR policy.

Furthermore, Abengoa relies on independent external auditors to complete supplementary tasks of verification and assurance on a financial and non-financial level, thus guaranteeing the reliability of the information offered to the market and to stakeholders.

Communication to stakeholders

Abengoa makes **dialogue channels** available to stakeholders, adjusted to their specific requirements and information needs, additionally permitting the company to gather reliable information on their expectations.

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Furthermore, as part of its commitment to transparency, since 2002 Abengoa has annually been publishing a [Corporate Social Responsibility Report](#) (CSSR) **verified by an independent third party** . The CSSR, in addition to providing information on the performance of the organization in the three CSR scopes, also offers an integrated account of the business model of Abengoa and the medium- and long-term strategy lines and targets to be achieved by the organization.

Furthermore, the website provides regular updates on relevant information concerning CSR and [Responsible Management Balance Sheet](#), which is a scorecard including the most relevant non-financial indicators for the organization verified by an independent third party.